

# Mudita Retreats T&C's



## **RETREAT REQUIREMENTS**

You must have active and valid travel insurance.

You must meet Bali's entry requirements at the time of travel.

You must have a valid passport and be fit mentally and physically to travel abroad.

You must be 18+ Years of age.

## **GUEST CANCELLATION POLICY**

Please read the specifics of our cancellation policy.

Mudita Retreats offers a grace period where you can have a full refund without questions within 14 days of making your first retreat payment. Refunds may take a maximum of 30 days to process.

After the 14-day grace period, we do not offer refunds for any reason. Please be sure you are ready to commit before booking your retreat.

If you cancel more than 150 days before your retreat start date, 100% of your payment at cancellation time may be applied as credit to another Mudita Retreat within one year of the retreat date. Retreat prices might increase overtime, so if you apply your payment as credit towards another Mudita Retreat, you will settle the balance to meet the retreat cost at the time you are attending.

Cancellations within 150 Days of the retreat date will count as forfeiture of the retreat payments made up to that point.

As a small boutique travel company, exceptions to our policy cannot be made for any reason.

We do not offer credit or refunds for a guest arriving late or leaving early for any reason.

You understand upon booking that the retreat hosts may change due to sickness or other personal issues. In the unlikely event this was to happen, no refunds or returns are possible.

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## **RETREAT CANCELLATIONS**

It is your responsibility to read and understand our terms and conditions and cancellation policy before making a reservation.

Upon booking your retreat and paying deposit you are agreeing to these terms and conditions.

## **DEFINITIONS**

“Cancellation” is defined as not attending your scheduled Mudita Retreat, including postponing or rescheduling.

Cancellation includes being unable to attend the retreat due to travel restrictions or an act of god.

“You” refers to the guest booking a Mudita Retreat.

“We” refers to Mudita Retreats.

Retreat refers to “The Mudita Retreat”

## **TRAVEL AND CANCELLATION INSURANCE**

To join the retreat you must have valid travel insurance. Proof of your valid travel insurance is needed before joining the retreat. Please be sure that your insurance policy covers you for all relevant activities you will be engaging in on your retreat & trip cancellation.

Depending on the policy and conditions, travel cancellation insurance will pay for some or all cancellation fees.

With most agencies, insurance must be purchased within 14 days of making your reservation.

As unexpected things can happen, we recommend purchasing travel cancellation insurance once you have booked your Mudita retreat.

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## ***MUDITA RETREATS CANCELLATION POLICY.***

We never want to cancel a retreat. However, sometimes acts of God do happen. If Mudita Retreats needs to cancel this retreat for any reason, your full retreat payment will be transferred to the next possible retreat. No refunds or resales are possible and a full credit of what you have paid will be applied for any next Mudita Heart Opening Retreat.

NOW THAT THAT'S OUT OF THE WAY, SEE YOU SOON! XX